

The XTM Customer Portal is fully integrated with the complete XTM Suite. This means the standard modules in XTM including XTM engine, XTM Terminology, XTM Workflow, XTM Workbench and XTM TM Manager are enhanced with the following features:

1. Customer facing home page

The home page provides links to:

- Create a quote
- Customer registration
- Registered customer log-in
- FAQ page
- Contact information
-

2. Non registered customers

To obtain a quote for translation non-registered customers can:

- Upload a source document
- Set the source and target languages
- Upload supporting material
- View the file analysis showing number of words, repetitions, TM matches
- Accept the quote. Enter company VAT details and billing details
- Pay for the quote using a credit card or PayPal

3. Registered customers

Customers are able to register on the site. Following registration customers can:

- View a list of projects and manage them like a project manager but with fewer options.
- Create new projects
- Access their terminology
- Access their TM via the TM Manager
- Customer users can be included in the workflow as a reviewer or a terminology expert

4. System Administrators

The administrator is able to set:

- Translation rates for different language combinations
- Translation rates for different subject matter eg different rates for marketing, software, legal, technical, etc.
- Price differentials for different project delivery times
- Customise the look of customer facing web pages to a degree